

Consumer Protection (Distance Selling) Regulations 2000

In accepting an offer of a place at Sedley Court, you will be entering into a legal contract and should therefore have regard to the following:

The UK Government has introduced regulations to provide consumers who contract for goods or services “by means of distance communication” with a range of protections. These regulations apply to housing providers in respect of accommodation contracts they enter into **exclusively** by means of distant communication. In this context, “distance communications” refers to where the agreement to accept an offer of accommodation is conducted **entirely** by mail, telephone, e-mail, fax, the internet or some such other process which does not at any stage involve a face-to-face encounter. The regulations require that those covered by them be provided with the following information:

The Accommodation will be supplied and managed by:

ALDWYCK EAST HOUSING ASSOCIATION LIMITED, whose registered office is at 6 Houghton Hall Business Park, Porz Avenue, Houghton Regis, Bedfordshire, LU5 5UZ.

Charges:

Details of the other charges are included in the attached Accommodation Offer and payment details notice.

Commencement Dates and Payment of Charges:

The date from when the accommodation is available and arrangements for the payment of charges are shown in the attached acceptance letter and payment plan.

Cancellation:

You have the statutory rights to cancel your acceptance of accommodation. In accordance with the above Regulations, we must advise you that you are entitled to cancel your acceptance of this accommodation should you subsequently change your mind.

Notice of such cancellation must be sent to Aldwyck East Housing Association Ltd in writing within seven days of the date on which you accepted the offer.

Please quote clearly your name and the address of the accommodation concerned and send your cancellation to:

Aldwyck East Housing Association Ltd,
Sedley Court,
Malta Rd,
Cambridge,
CB1 3LW.

Validity of Offer:

Any closing date by which you must accept our offer will be found in the attached application information letter.

Duration of the Agreement

The normal duration of the agreement is shown in the attached accommodation offer.